

A few key statistics are summarised hereunder:

INDICATOR	ZULULAND
Area	14 810 km <sup>2</sup>
Population (2007)	964 005 people
Households	142 543
People per Household	6,763
% Urban Households	25,4%
% Rural Households	74,6%
Gender breakdown	Males 46,5 % Females 53,5 %
Age breakdown	0 – 14 38,9% 15 – 64 56,9% 65 + 4,2%

Source: Zululand DM GIS 2008

Table 2.

**TOTAL RURAL HOUSEHOLD COUNT PER CATEGORY, PER LOCAL MUNICIPALITY**

		2001	2007			
LM Name	LM	Households	Households	Number of People	Growth	Growth %
<b>Abaqulusi</b>	Rural	18666	15714	14.8	-2952	8%
<b>eDumbe</b>	Rural	11097	9843	9.4	-1254	9%
<b>Nongoma</b>	Rural	27105	33289	31.3	6184	12%
<b>Ulundi</b>	Rural	25260	29269	27.5	4009	12%
<b>uPongola</b>	Rural	13359	18165	17.0	4806	14%
		<b>95487</b>	<b>106280</b>	<b>100.00</b>	<b>10793</b>	<b>11%</b>

Table 3.

**TOTAL URBAN HOUSEHOLD COUNT PER CATEGORY, PER LOCAL MUNICIPALITY**

		2001	2007			
LM Name	LM	Households	Households	Number of People	Growth	Growth %
<b>Abaqulusi</b>	Urban	13646	20330	56.1	6684	15%
<b>eDumbe</b>	Urban	514	5181	14.3	4667	101%
<b>Nongoma</b>	Urban	842	753	2	-89	9%
<b>Ulundi</b>	Urban	2697	6052	16.7	3355	22%
<b>uPongola</b>	Urban	2930	3947	10.9	1017	13%
		<b>20629</b>	<b>36263</b>	<b>100</b>	<b>15634</b>	<b>18%</b>

The figures shown in the tables illustrate a tendency for a reduction in the Rural Population in Abaqulusi and eDumbe with significant growth in the urban areas. The other municipalities have all experienced rural growth with only Ulundi showing significant urban growth. The official Stats SA figures show that in 2005 there were 144 000 households within Zululand and 964 005 people. This gives an average of 6.763 people per household. The aerial count conducted, shows there is a total of 142 543 households in 2007. If we take the official figure of 6.763 people per household, and multiply it with 142 543, it brings the total number of people in Zululand to 964 005.

The following should be noted with regards to the population of this district:

Abaqulusi (243766) and Edumbe (101607) local municipalities are home to the highest and lowest proportions of Zululand District's population, respectively.

In terms of geographic area, Abaqulusi is the largest (4184 km<sup>2</sup>), Ulundi (3256 km<sup>2</sup>), uPhongolo (3236 km<sup>2</sup>), Nongoma (2185 km<sup>2</sup>) and eDumbe (1948 km<sup>2</sup>).

Low levels of urbanization, approximately 68.79% of the people in the District are located in rural areas.

A female population (53.5%) that is significantly higher than the male population (46.5%) which could be attributed to migration patterns in the province in general.

There are large disparities in settlement concentrations such that Ulundi and Edumbe are home to the highest and lowest proportion of population, i.e. 26% and 10% respectively.

Urbanization rates among the local municipalities indicate that Abaqulusi Municipality has the highest rate of urbanization i.e. 56 %, Ulundi follows with 16% and Edumbe at 8%. uPhongolo has 8% urbanisation rate, and Nongoma have a negative urbanization rate.

**1.3. Executive Summary**

The ZDM Council has adopted the following long-term development vision:

*'We are the Zululand region and proud of our heritage. We are mindful of the needs of the poor and we seek to reflect the aspirations of our communities. We are committed to responsible and accountable actions, tolerance and concern for racial harmony, the protection of our environment, and the strengthening of the role of women and youth. We will strive to improve the quality of life in Zululand by providing sustainable infrastructure, promoting economic development and building capacity within our communities.'*

**'WE SERVE THE PEOPLE'**

A vision is a statement that indicates a desired future scenario, which may be idealistic, and which describes the desired future state towards which the Municipality is working.

**MISSION OF THE ZDM**

To create an affluent district by:

- Provision of optimal delivery of essential services;
- Supporting sustainable local economic development; and
- Community participation in service delivery

**CORE VALUES OF THE ZDM**

- Transparency;
- Commitment;
- Innovation;
- Integrity; and
- Co-operation

1.4. Political Leadership in the Zululand District Municipality

The Council of the Zululand District Municipality consists of 34 Councillors, 40% of which are proportionally elected and 60% elected to the district municipality from respective local municipalities. The Council is chaired by the Speaker, The Honourable Cllr. N J Mjaja.

The Executive Council is chaired by Her Worship the Mayor Cllr V.Z. Magwaza Msibi. The political parties represented in our council are the IFP (30), ANC (2), and the DA with (2) Councillors respectively.

The following Councillors are currently serving on the Municipal Council, their terms started in 2006 and shall end in 2011:

*N J Mjaja (Speaker)	
** V Z Ka Magwaza-Msibi (Mayor)	*V O Mbuyisa (Deputy – Mayor)
* BB Zwane	MB Mabaso
TR Bunge	NE Zungu
AB Lesala	*JBMavundla
MM Kunene	TB Lukhele
* SE Nkwanyana	SPS Mwelase
JB Ngema	KE Thabede
MM Mntungwa	JP Ngwenya
MA Shabangu	JA Scheepers
* NP Ndlela	RB Mhlungu
S Z Buthelezi	BA Mtshali
PM Mtshali	ME Ndwandwe
NV Mbatha	EM Nxumalo
HS Ngwenya	ME Sishwili
FL. Buthelezi	TM Zungu
BS Khanyile	S Mlambo
MZ Mafambani	
* Member of EXCO	
** Chairperson of EXCO	

Zululand District Municipality's Executive Committee



In order to ensure that there is synergy, adequate monitoring and control in the performance of the municipality towards achieving the strategic thrusts that Council set itself; the Council established Portfolio Committees, with each one chaired by an EXCO Member. These Committees meet on a quarterly basis to track the progress that is being made by the municipality, in the execution of its plans and programmes in a given financial year.

The following are the Portfolio Committees of the Zululand District Municipality Council, the number of meetings held during the current financial year are compared to those held during the past financial year (2006/07):

PORTFOLIO COMMITTEE	MEETINGS HELD DURING 2006/07	MEETINGS HELD DURING 2007/08
<b>Disaster Management, Health &amp; Safety</b>	4	2
<b>Finance &amp; Budgeting Portfolio</b>	3	4
<b>Led &amp; Tourism Portfolio</b>	6	3
<b>Community &amp; Social Development</b>	8	6
<b>Capex &amp; Water Provision Portfolio</b>	3	4
<b>Planning &amp; GIS</b>	2	2
<b>Audit Committee</b>	0	4
<b>Local Labour Forum</b>	3	2
<b>Executive Committee</b>	14	14
<b>Full Council</b>	7	6

Disaster Management, Health & Safety Portfolio: There is a decrease in the number of meetings held during the 2007/08 financial year as the Chairperson of this committee, Cllr. M J Ngcobo, passed away and it has been difficult to get a replacement for him.

*The purpose of this chapter is to report on the municipality's performance specifically on its core functions, namely, the provision of water and sanitation services. The report is presented under the following headings:*

1. Progress made towards the eradication of service backlogs; and
2. Progress made on the municipality's Strategic Focus Areas.

### 2.1. Progress Made Towards the Eradication of Service Backlogs

The statistics as at the end of June 2008 indicate that households within the Zululand District Municipality are served with at least a basic RDP level of service for both water and sanitation. With regards to the water function, an RDP level of service is at least 25 litres of water per person per day, within a 200 metre walking distance.

The municipality's performance on the eradication of service backlogs is indicated in the table below:

The following should be noted with regards to the Sanitation Backlogs:

A comprehensive survey had to be done on the status of sanitation in the ZDM, and included the taking of aerial photography and a household survey to determine the the backlogs. A groundwater protocol; planning and design of 70 000 units has been completed. A business plan of R 220 million was subsequently approved for the construction of VIP's and the bids have been awarded for the construction of 30 000 units. The ZDM is also in the process of calling for bids for two pre-cast manufacturing plants to produce the VIP's locally. The intention is that the business must eventually be owned by local businesses.

	30 June 2007			30 June 2008		
	Required	Budgeted	Actual	Required	Budgeted	Actual
<b>WATER BACKLOGS</b>						
<i>Backlogs to be eliminated (HH). No. Of HH not receiving minimum standards</i>	71 707	3 195	3 551	68 156	3 541	3 683
<i>Backlogs to be eliminated: % of HH identified as backlogs/total HH in ZDM</i>	50,3%	2,2%	2,5%	47,8%	2,5%	2.6%
<i>Spending on new infrastructure to eliminate backlogs</i>	R1 900m	R85m	R85m	R1 815m	R106m	R106m
<i>Spending on renewal infrastructure to eliminate backlogs</i>	Unknown	R 10m	R 10m	Unknown	R 10m	R 10m
<i>Total spending to eliminate backlogs</i>	R1 900m	R85m	R85m	R1 815m	R106m	R106m
<b>SANITATION BACKLOGS</b>						
<i>Backlogs to be eliminated (HH). No. Of HH not receiving minimum standards</i>	82 758	-	-	82 758	0	0
<i>Backlogs to be eliminated: % of HH identified as backlogs/total HH in ZDM</i>	58,1%	-	-	58,1%	0	0
<i>Spending on new infrastructure to eliminate backlogs</i>	R455m	-	-	R455m	R 4.5m	R 4.5m
<i>Spending on renewal infrastructure to eliminate backlogs</i>	Unknown	-	-	Unknown	-	-
<i>Total spending to eliminate backlogs</i>	R455m	-	-	R455m	-	-

2.2. Strategic Focus Areas

The table to the right is a summary of the strategic focus areas for the ZDM, including the goals, strategies and development objectives for the ZDM. The strategic focus areas are:

- To facilitate the delivery of sustainable infrastructure and services
- To promote economic development
- To promote social development

Further information regarding the progress made by the municipality on these focus areas is indicated on the table below:

STRATEGIC FOCUS AREA 1: TO FACILITATE THE DELIVERY OF SUSTAINABLE INFRASTRUCTURE AND SERVICES		
To facilitate the delivery of infrastructure and services, such as water, sanitation, electricity, access roads, telephones, postal services, clinic, schools, community halls, sport fields and facilities, pension payout points, police stations, etc.) in a sustainable manner		
Development Objectives	Development Strategies	Status 07/08
Provision, upgrading and maintenance of Basic Infrastructure to address Backlogs	<ul style="list-style-type: none"> <li>▪ Revision and implementation of the Water and Sanitation Development Plan (WSDP)</li> <li>▪ Preparation and implementation of Operation and Maintenance Programmes to ensure cost effective and sustainable infrastructure and services delivery</li> <li>▪ To ensure the effective role-out of the Rudimentary Programme (Free Basic Services)</li> <li>▪ Compliance with National Water Quality Standards</li> </ul>	<ul style="list-style-type: none"> <li>▪ Completed</li> <li>▪ Programme drafted for implementation, and executed</li> <li>▪ Monthly water testing done</li> </ul>
To ensure co-ordinated service delivery from all service providers	<ul style="list-style-type: none"> <li>▪ To prepare and implement an Infrastructure and Services Provision Communication Strategy which details the roles and responsibilities of all service providers in the district, as well as assist with the co-ordination of such service delivery</li> <li>▪ To ensure that all required Sector Plans are prepared / revised and implemented</li> </ul>	<ul style="list-style-type: none"> <li>▪ Various forums established to ensure coordination of service delivery e.g. Planners forum, LED forum, Representative forum etc.</li> <li>▪ In progress</li> </ul>
To ensure the appropriate and effective use of land through spatial planning initiatives and the implementation of the outcomes thereof	<ul style="list-style-type: none"> <li>▪ Review Land Use Management Framework</li> <li>▪ Revise Spatial Development Framework</li> <li>▪ Ensure that Land Reform is incorporated into local and district municipal planning and ensure its acceleration</li> </ul>	<ul style="list-style-type: none"> <li>▪ Completed</li> <li>▪ Completed</li> <li>▪ Engaging with DLA on area based planning initiative</li> </ul>
To provide and effective and efficient environmental health service	<ul style="list-style-type: none"> <li>▪ Prepare and implement an Environmental Health Management Plan</li> <li>▪ Ensure sufficient qualified staff allocation to fulfill environmental health function</li> </ul>	<ul style="list-style-type: none"> <li>▪ Completed</li> <li>▪ Staff structure in place</li> </ul>
To improve public transport services	<ul style="list-style-type: none"> <li>▪ Implement Public Transport Plan</li> <li>▪ To improve communication and liaison between the District and Public Transport Associations</li> </ul>	<ul style="list-style-type: none"> <li>▪ Completed</li> <li>▪ Done through third phase of PTP</li> </ul>
To ensure the effective and efficient management of regional solid waste	<ul style="list-style-type: none"> <li>▪ Finalise and implement Integrated Waste Management Plan (IWMP)</li> </ul>	<ul style="list-style-type: none"> <li>▪ In progress</li> </ul>
Ensure alignment of all infrastructure and service delivery projects with the IDP	<ul style="list-style-type: none"> <li>▪ Ensure participation of all service providers (including the ZDM) in the IDP process</li> </ul>	<ul style="list-style-type: none"> <li>▪ Completed/In progress</li> </ul>
Ensure that in the implementation of infrastructure and service delivery	<ul style="list-style-type: none"> <li>▪ Ensure compliance with environmental legislation and</li> </ul>	<ul style="list-style-type: none"> <li>▪ ZDM adheres to environmental legislation</li> </ul>



STRATEGIC FOCUS AREA 2: TO PROMOTE ECONOMIC DEVELOPMENT		
<ul style="list-style-type: none"> <li>To strengthen the local economy with particular emphasis on tourism, agriculture and business sectors. Improve Financial Management</li> </ul>		
Development Objectives	Development Strategies	
To identify and develop economic opportunities for the rural population in the District in order to reduce poverty	<ul style="list-style-type: none"> <li>Implement ZDM Local Economic Development (LED) Plan</li> <li>Identify and market LED agricultural development / production on Ingonyama Trust and State Land (specifically consider settlement patterns)</li> <li>Prepare and implement District Agricultural Development Plan</li> <li>Identify and develop opportunities for international markets (linked to Dube Tradeport)</li> <li>Identify and promote agri-processing development</li> </ul>	<ul style="list-style-type: none"> <li>Completed/Ongoing</li> <li>In Progress</li> <li>Completed/Ongoing</li> <li>In Progress</li> <li>Projects identified and funding applied for</li> </ul>
To market Zululand to attract investment	<ul style="list-style-type: none"> <li>Prepare and implement a District Marketing and Communication Strategy</li> <li>Establish an Incentive Strategy</li> </ul>	<ul style="list-style-type: none"> <li>In Progress</li> <li>To be established</li> </ul>
To promote Zululand as a provincial, national and international tourism destination	<ul style="list-style-type: none"> <li>Revise and implement ZDM Tourism Plan</li> <li>Develop critical tourism routes linked to regional opportunities</li> <li>Identify, promote and support District Wide Tourism Initiatives</li> </ul>	<ul style="list-style-type: none"> <li>Completed</li> <li>In Progress</li> <li>Ongoing</li> </ul>
To promote SMME development in the District	<ul style="list-style-type: none"> <li>Identify, develop and support opportunities for business development</li> </ul>	<ul style="list-style-type: none"> <li>Completed/Ongoing</li> </ul>
Promote tourism and economic development through the strategic use of the Ulundi Airport	<ul style="list-style-type: none"> <li>Implement Airport Development Plan</li> <li>Elevate the status of the Ulundi Airport to that of a regional airport</li> <li>Identify and promote tourism initiatives through linkages with the airport services</li> </ul>	<ul style="list-style-type: none"> <li>In Progress</li> <li>In Progress</li> <li>Completed/Ongoing</li> </ul>
To improve access for tourism, economic and social development through the upgrading of the P700 (route between Ulundi and Richards Bay / Empangeni)	<ul style="list-style-type: none"> <li>Promote appropriate development at strategic locations along the P700</li> <li>Market the P700 as the preferred route between Mpumalanga and uMhlatuze Region</li> </ul>	<ul style="list-style-type: none"> <li>P700 development node in progress</li> <li>In progress</li> </ul>
Improve Financial Management	<ul style="list-style-type: none"> <li>Update levy payers data base on an annual basis</li> <li>Refine procedures to ensure an increase in levy payments</li> <li>Revise and implement Financial Plan</li> <li>Ensure regular budget meetings and adjustments by HODs</li> <li>To ensure the establishment and implementation of a supply chain management system that complies with the MFMA and Supply Chain Management</li> </ul>	
Ensure that in the implementation of projects that cognisance is taken of environmental considerations	<ul style="list-style-type: none"> <li>Ensure compliance with policies in the implementation of projects</li> </ul>	<ul style="list-style-type: none"> <li>In Progress/Completed</li> </ul>
To develop internal and external capacity to ensure effective and efficient infrastructure and service delivery	<ul style="list-style-type: none"> <li>Implement Engineering Mentorship Programme (internal)</li> <li>Implement Emerging Contractors Development Programme</li> </ul>	<ul style="list-style-type: none"> <li>Completed/Ongoing</li> <li>Completed/Ongoing</li> </ul>
Improve financial management of infrastructure and service delivery projects	<ul style="list-style-type: none"> <li>Ensure effective co-ordination and co-operation between the Financial and Technical Departments</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing. Systems developed to assist with cooperation and coordination</li> </ul>

STRATEGIC FOCUS AREA 3: TO PROMOTE SOCIAL DEVELOPMENT		
<ul style="list-style-type: none"> <li>To promote social development and provide support to assist communities throughout the District to cope with the combined impact of poverty and HIV/AIDS</li> </ul>		
Development Objectives	Development Strategies	
To reduce the impact of HIV/AIDS on communities	<ul style="list-style-type: none"> <li>Implement the ZDM HIV/AIDS Strategy</li> <li>Involve youth in sexual morality education</li> </ul>	<ul style="list-style-type: none"> <li>Number of projects have been implemented and completed</li> </ul>
To minimize the effect of natural and other disasters on communities	<ul style="list-style-type: none"> <li>Implement ZDM Disaster Management Plan</li> </ul>	<ul style="list-style-type: none"> <li>Completed/Ongoing</li> </ul>
To cater for the social development needs of youth, women, the disabled and the aged members of communities	<ul style="list-style-type: none"> <li>Implement Youth Development Plan</li> <li>Prepare and implement Participation Strategy for youth, women, the disabled and the aged (inclusive of government departments, NGOs, local municipalities and other relevant stake holders)</li> <li>Implement Gender Equity Plan</li> </ul>	<ul style="list-style-type: none"> <li>Completed/Ongoing</li> <li>Completed</li> <li>Completed</li> </ul>
To create a safe and secure environment for all residents in, and visitors to, the District	<ul style="list-style-type: none"> <li>Prepare and Implement a District Crime Prevention Strategy (involvement of all relevant stakeholders)</li> </ul>	<ul style="list-style-type: none"> <li>In Progress</li> </ul>
To facilitate the provision of sustainable community facilities	<ul style="list-style-type: none"> <li>Prepare and Implement a ZDM Community Facilities Plan</li> </ul>	<ul style="list-style-type: none"> <li>Completed/Ongoing</li> </ul>
To facilitate the provision of sustainable, affordable and suitably-located housing development	<ul style="list-style-type: none"> <li>Prepare and Implement a ZDM Housing Sector Plan</li> </ul>	<ul style="list-style-type: none"> <li>In Progress</li> </ul>
Conserve and protect the District's Cultural Heritage	<ul style="list-style-type: none"> <li>Identify cultural heritage sites and ensure its incorporation into local municipalities LUMS and District's Land Use Management Framework</li> <li>Identify, promote and support educational cultural campaigns</li> </ul>	<ul style="list-style-type: none"> <li>Completed</li> <li>In Progress</li> </ul>
Ensure that in the implementation of social projects that cognisance is taken of environmental considerations	<ul style="list-style-type: none"> <li>Ensure compliance with environmental legislation and policies in the implementation of social projects</li> </ul>	<ul style="list-style-type: none"> <li>In Progress</li> </ul>
Develop skills of staff to effectively and efficiently deal with social issues	<ul style="list-style-type: none"> <li>Provide appropriate internal training to staff involved with social issues</li> </ul>	<ul style="list-style-type: none"> <li>Completed/Ongoing</li> </ul>
Secure funding for social projects	<ul style="list-style-type: none"> <li>Make budgetary provision for obtaining funding for social projects</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>
LED projects that cognisance is taken of environmental considerations	<ul style="list-style-type: none"> <li>environmental legislation and policies in the implementation of LED projects</li> <li>Identify and promote LED opportunities through linkage with the District's natural resources</li> </ul>	<ul style="list-style-type: none"> <li>In Progress</li> </ul>
Develop skills of staff involved in LED	<ul style="list-style-type: none"> <li>Provide appropriate skill training courses to LED officers</li> </ul>	<ul style="list-style-type: none"> <li>In Progress/Completed</li> </ul>

**Human Resource**

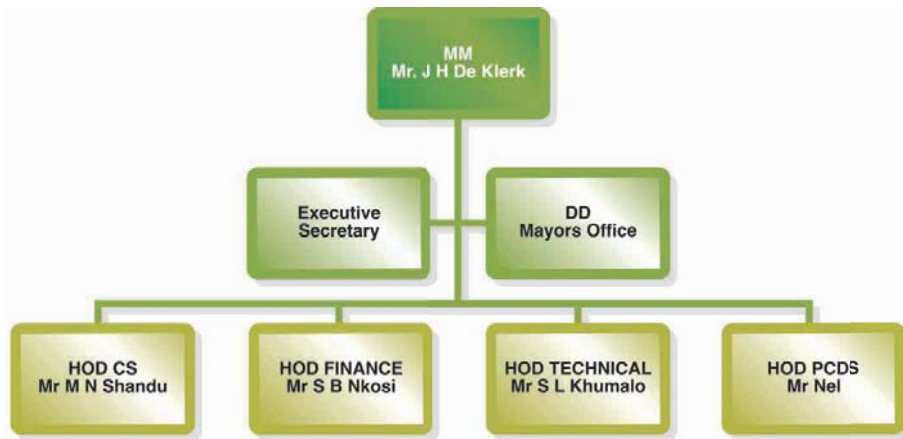
During the period under review, the municipality had a staff component of 543 employees of which 345 were permanent and 198 non-permanent employees. This figure includes five Section 57 employees (senior management).

Staff turnover during the year:

- Resignations: 18
- Medical Boarding: 0
- Retirement: 0
- Dismissal: 01

**High Level Organisational Structure**

The municipality has five departments i.e. Municipal Manager’s office, Budget and Treasury Department, Technical Services, Planning and Community Development and Corporate Services as depicted on the following organogram:



These five departments are headed by Section 57 employees whose current employment contracts will expire on 31 July 2011. The responsibilities of each of these departments is indicated in detail in Chapter 4: Functional Service Delivery. These heads of departments are supported by the following employees:

**Number of staff per functional area and vacancies:**

Department	Total Positions	Current Vacancies
<b>Mun. Manager</b>	2	None
<b>Finance</b>	38	6
<b>Corporate</b>	36	1
<b>Indonsa</b>	9	None
<b>Mayor's Office</b>	11	None
<b>Disaster</b>	12	None
<b>Technical</b>	455	10
<b>Planning</b>	6	None
<b>WSA</b>	4	3
<b>Environmental Health</b>	6	2
<b>Airport</b>	17	1
<b>LED &amp; Tourism</b>	4	1

**Trends on personnel expenditure over the past five years:**

Financial Year	Audited Expenditure R	Personnel Expenditure R	Personnel Expenditure as a % of administration
2003/2004	R 162 271 787	R 20 227 377	12%
2004/2005	R 213 223 614	R 24 486 096	11%
2005/2006	R 262 831 989	R 32 685 168	12%
2006/2007	R 246 395 480	R 40 114 590	16%
2007/2008	R 249 580 401	R 55 751 698	22%

**Personnel Expenditure trends:**

Between 2003 and June 2006, personnel expenditure as a percentage of total expenditure remained fairly constant at an average percent of 11%. However, the water and sanitation functions were transferred from the local municipalities to the Zululand District Municipality. The transfer of this function had a significant impact on both Personnel and Total expenditure as indicated in the table above.

- Ulundi Municipality - transferred during the 2005/06 financial year
- Pongola Municipality - transferred during the 2006/07 financial year
- Nongoma Municipality - transferred during the 2007/08 financial year
- eDumbe Municipality - transferred during the 2007/08 financial year

The councils of both the ZDM and Abaqulusi Municipality have agreed that the transfer from Abaqulusi will be done during the 2010/2011 financial year.